

vifa

LIMITED WARRANTY  
*English*

## Vifa Limited Warranty

This warranty applies for products (each a "Product") made by Vifa Denmark A/S ("Vifa"). Vifa warrants ("Limited Warranty") that the Product is free of defects in materials and workmanship at the time of its original purchase from an authorized reseller by the end-user (the "Customer" or "you").

### What is covered by this warranty

All defects in material and workmanship. This Limited Warranty covers the functionality of the Product for its normal, intended use in an environment as specified in the Owner's Manual only and does not cover malfunctions that result from improper or unreasonable use or maintenance, e.g. accident, excess moisture, improper packing, lightning, power surges, or unauthorized tampering, alteration or modification not authorized by Vifa. This Limited Warranty is limited to the repair or replacement of the Product at Vifa's decision, and neither costs for transportation, removal, nor installation of a Product is covered by this Limited Warranty.

### For how long

Unless otherwise explicitly stated in documents provided in connection with the purchase, the guarantee period is 24 months / 2 year. The guarantee period starts when the product(s) is delivered to the customer, and ceases to be valid 24 months after this delivery date. However, the guarantee period ceases immediately if the product is repaired or moderated by persons/companies that are not authorized by Vifa, or if the serial number has for whatever reason been removed from the product.

### What Vifa will do

If Vifa receives, during the applicable warranty period, a valid notice of a defect in any product which is covered by Vifa's warranty, Vifa will, at Vifa's option, within a reasonable time after being notified of the defect (a) repair the defect at no charge, using new or refurbished replacement parts, (b) replace the product or (c) refund the purchase price of the product. Response times may vary from country to country and is among other things subject to availability of parts and transport. All replaced faulty parts and components will become the property of Vifa. Vifa shall have no obligation to repair, replace or refund until the customer returns the defective product to the authorized reseller. Any replacement product may be either new or like-new, provided that it has functionalities at least equal to that of the product being replaced. Repairs outside the Limited Warranty period or of damages not covered by this guarantee will take place only with your prior approval.

## How to obtain service

In the event of a Product defect, you should take the following actions:

1. Refer to the Owner's Manual in order to identify and possibly correct the problem.
2. If the problem cannot be resolved by reference to the Owner's Manual, please contact the authorized reseller where the Product was originally purchased to discuss your concerns.
3. If necessary, the authorized reseller will arrange for repair or replacement of the Product provided that you present the original sales invoice to document the date and place of the original purchase. The terms and conditions for a repair or replacement are subject to terms of delivery agreed between you and the authorized reseller to the extent the terms are not explicitly covered by this Limited Warranty.

If you ship the Product, neither Vifa nor the authorized reseller is liable for damages to the Product caused during shipment. Thus, we always recommend that you use the original shipping cartons for packing the Product.

## Other Rights

This Limited Warranty does not affect your mandatory rights. This Limited Warranty provides you with specific rights subject to specified conditions. You may also have other mandatory legal rights depending on in which country the Product was originally purchased. This Limited Warranty does not affect such legal rights and does not preclude any legal remedy you may have under the law.

## Limitations of warranty and liability

The maximum liability of Vifa shall not exceed the purchase price originally paid by you for the product. Vifa shall be liable for no more than the direct damages for bodily injury, and/or real or personal property arising from the gross negligence of Vifa. Further, Vifa shall not be liable for special, incidental, consequential or indirect damages. And, the guarantee period ceased immediately if the product is repaired or moderated by persons/companies that are not authorized by Vifa, or if the serial number has for whatever reason been removed from the product or defaced.

For warranty in other languages please visit  
[www.vifa.dk](http://www.vifa.dk)